



Wood Lane Residential Services, Inc.

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GREG A. BAIR, CEO

**WLRS, Inc., Wood Lane Residential Properties and HUD Board Members:**

Delbert Brown  
Tom Clemons  
Julie Carle  
Lisa Claybaugh  
Deb Haig  
Diane Huffman  
David Miller  
Megan Newlove  
Chris North  
Jane Quinn  
Randy Roberts  
Harold Rosenberg  
Randy Sanner  
Ted Sipes  
Norma Smith  
Gary Ungerer  
Tom Votava  
Ellen Williams  
Martha Woelke

### THANK YOU For Your Generosity!

**Consumer Vacation Fund**  
Charles and Mary Lawson

**Werner Home**  
Frank Butwin

**Kemer Home**  
Paul and Suzanne Reed

**Consumer Christmas Fund**  
Tom Votava

**In Memory of Frank Fackelman**  
Mary and Michael Wood

**General Consumer Fund**  
Bethlehem Lutheran Women  
Jay and Rita Friess  
Robert and Betty Warner  
Susan and Richard Stokes

**In Memory of David Kaetzel**  
(for the Dunn and Schult Homes)  
Donna Kaetzel

**In memory of Crystal Spitnale**  
Joseph and Judith Conda

**In memory of Danny Yontz**  
Ann Frankart

**In memory of Norma Williams**  
Katherine and Wayne Rowles  
Jim and Brenda Snyder  
Linda Sworden

**In Memory of Stephen Gerker**  
(for the Respite Home)  
Greg Bair  
Sara Martin  
Ed and Helen Luersman Family  
Korda/Nemeth Engineering, Inc.  
Village at Deercreek  
Pauline Schultz

**In-kind Gifts**  
Kim Christensen  
Mark Pickard

**Recreation Department**  
Knights of Columbus  
(Rossford Council #5139)  
Knights of Columbus  
(Perrysburg Council #7978)

**Limping Wolf Fund**  
Jay Salvage

**We also thank WLRS, Inc. staff who generously supported this year's United Way campaign**



A Newsletter For and About Residents, Families, and Staff of Wood Lane Residential Services, Inc. JANUARY 2010

## THIS ISSUE

30th Anniversary Celebration

Holiday Festivities

Surveys are Evidence of Quality Services

Families and Friends Continue to Support WLRS, Inc.

## 30TH A CAUSE TO CELEBRATE!

It was a wonderful and sunny day in September as WLRS, Inc. celebrated its thirty-year anniversary. Staff and residents did a great job planning the fabulous festivities and also provided visitors with displays that showed the great history of our residential services. There were a number of families who attended whose family members were the first to move to the Werner, Restle, and Nichols homes in 1979.



Yvonne Beaudry and State Department of DD Director John Martin

Along with the face painting, drumming circle, and magic show there were contests to be won. Congratulations to Jessie Rynn and Elaine Johnston for winning the Cake Contest

with their lemon bundt cake. Congratulations to Lynn Duncan for winning the Pie Contest with her peanut butter pie. Congratulations to the Respite Team for winning

the Survivor Challenge! We want to thank all who were able to celebrate with us. Thank you to Ohio Department of Developmental Disabilities Director John Martin, Board members Dave Miller and Tom Votava, as well as the Portage United Methodist Pastor McDaniel for the kind words spoken. Thank you to Linda Brownell for heading the planning committee and thank you to all the staff and volunteers who made this day a success. We especially want to thank the residents of the Werner, Restle and Nichols Homes for hosting this great event!

**-Debbie Leibig,**  
Associate Director

## OUR MISSION

We will provide individuals with the highest quality of life enhancement opportunities in residential environments by respecting individuals, ensuring choices and options, supporting families, and providing community partnerships.

## KNIGHTS CONTINUE GENEROSITY



Norma Smith and Mary Anne Champine accept donation from Chuck Gibbons.

The Rossford and Perrysburg Knights of Columbus shared their generosity by making donations to WLRS.

As a result of their annual Measure-Up Campaign this past spring, the Perrysburg Knights (Council 7978) presented WLRS with a donation of \$842.

The Rossford Council (#5139) donated \$1,505.17. Rossford Grand Knight, Chuck Gibbons, commented that local businesses, community members, and its Parish were extremely supportive. "Thanks to them, this has always been an annual success," Gibbons added.

Making a House a Home!

Making a House a Home!



## A MESSAGE FROM Greg Bair, CEO

I am excited everytime I write this letter and share all of the wonderful things happening.

Survey results from Medicaid and Ohio Department of DD were very positive and reflected the efforts and dedication of staff.

We are very excited of the new opportunities in store for individuals. We plan to conduct more interactive sessions with families this year in collaboration with the WCBDD. The WCBDD is building a significant addition to the Nichols Home to provide more living space for residents. We anticipate breaking ground on the HUD apartments as soon as the weather is suitable. We also plan to open another home early in 2010.

Thank you to all who attended our 30th Anniversary event in September. It was wonderful to see so many individuals who have had a part in the success of this program through the years.

Our Report Card and Annual Goals will be available in February. They will give an overview of the areas we will focus on in 2010. Don't forget to log onto [www.woodlaneresidential.org](http://www.woodlaneresidential.org) to see all that is going on!

We continue our partnership with the WCBDD. We are grateful for the collaboration with other agencies who work with us to provide the best services to residents and families. Wood County is a great place to live and work!

Best wishes for a great New Year!

## Holiday Parade Means Holiday Spirit!

Residents participated in Bowling Green's Annual Holiday Parade. This year's float was named the "Candy Cane Express."

Staff, community volunteers, and residents worked hard to construct the float that included a gingerbread house, benches, a mailbox, and a street sign. They enjoyed great weather as they waved to the crowd and handed out candy as they walked the parade route.

Steve Chamberlin dressed as Santa Claus. The float was pulled by a tractor driven by Activities Assistant Jeff Rees.

Thank you to all the staff, volunteers, and consumers for making this year's parade a successful and fun-filled experience!

**-Tiffany Dixon,**  
Wood Lane Recreation



## Special Needs Pets Find A Home

The Wood County Humane Society encourages the adoption of pets they care for but the agency also has a very unique need. According to Linda Brownell, WLRS Residential Supervisor, the Humane Society needs volunteers and foster families to care for animals who are identified with "special needs." While these animals may need more personalized care they are not necessarily "high maintenance." These special needs animals may require short term wound care, medications, a special diet, or daily treatments that may not be expected in typical pets. The animals may have been neglected or abused in their previous homes or have medical conditions. Some have social anxieties or may simply be older and less appealing to potential adopters. A number of our homes and staff have been involved with the local Humane Society. The Sandridge and Weston Homes last year fostered kittens until homes could be found. The Meach Home has adopted cats from the shelter that were positive for Feline Leukemia and at least one staff is a foster parent for dogs that have been considered "special needs."

## SUPERVISORS HONORED AS THEY LEAD BY EXAMPLE

Twenty-two Wood Lane Residential supervisors were recently recognized for their outstanding accomplishments and endeavors in the last year. The group honored included 18 Home Supervisors, the Nursing Supervisor, Respite Coordinator, QMRP Supervisor, and Recreation Therapist.

Collectively, this group goes above and beyond expectations in their positions. They are an awe-

some team who others may not know the time they spend to support residents and staff.

Each supervisor is committed to ensuring the highest quality of support for each resident and they do so without asking for any recognition.

They truly lead WLRS, Inc. to ensure all residents feel that their house is a home. We are honored they are part of our wonderful team!



*Kerri Baumgartner, Roxie Cotton, Ray Ford, Karen Grimm, Darla Grover, Dave Hernandez, Heather Messer, Cathy Miller, Cindy Minnick, Terri Oliveira, Laura Peterson, Helen Riley, Deb Shrode, Angela Smith, Sally Stemen, Andy Swaisgood, Jessica Swaisgood, Tracy Swartz, Tina Teague, Maria Tracy, Curt Yarger, and Melanie Yarger*

## PROACTIVE STEPS TAKEN FOR FLU

Residents and staff were able to take advantage of getting both the H1N1 vaccine and seasonal flu vaccine this fall.

Over 100 staff and most of the residents received the vaccines. Nursing staff set up clinics for staff at the administrative office and the Nursing office in Portage. They also went to each home to administer the vaccine to residents.

The WLRS, Inc. Services Board made it a priority to take steps to do as much as possible for the health of residents and staff. "Thanks to our Board, we were able to offer

the seasonal flu vaccine to staff at no cost," stated Associate Director Debbie Leibig. Residents received the seasonal flu vaccine through the Wood County Health Department using their Medicaid card.

The Health Department also made WLRS, Inc. a priority to provide the H1N1 vaccine.

"We thank our Nursing Department for all the time they spent planning these efforts," stated CEO Greg Bair. "Their flexibility increased our participation which helped fighting the flu season," he added.



*Greg Bair leads by example!*



## Kudos to Staff!

*This was printed in the Sentinel-Tribune. We wanted to share with our readers!*

I have had the privilege over the last several months of helping in the office at Wood Lane Residential Services, Inc. I wanted to be sure that our community knew of the gem they have in their midst! Probably not many actually come into contact with this agency (which is separate from, but contracted with the Wood Lane Board DD) but I've been able to see from the inside what a valuable and quality place this is.

The staff is incredibly professional. I see almost no time being used for personal business or wasted "at the water cooler." In a business that can be renowned for producing more paperwork than care, the people have a remarkable ability to remain focused on their consumers. Despite the mounds of regulations and record-keeping, the staff are amazing at their ability to keep quality care as the focus of what they do. Every incident is investigated with an eye to preventing problems and ensuring that consumers are given the best possible opportunities. Their interests are protected and multiple checks are used to be sure that they aren't taken advantage of. Even "routine" days are looked at with an eye to continual improvement.

Although I didn't observe any of the interactions in the homes, the conversations and interactions I did witness always showed the respect and time taken for the consumers. I hope the consumers and their families appreciate this hard work, and the rest of us appreciate hosting such a great place."  
- Maria Zirbel

## MANY WAYS TO GIVE TO WLRS, INC.

Wood Lane Residential Services, Inc. is grateful to its donors.

While WLRS receives operating dollars through local, state, and federal funding systems, donations are greatly appreciated to purchase items not reimbursable from those funds. As a not-for-profit organization recognized under section 501(c)(3) of the IRS Code, all donations are tax-deductible.

Donations to WLRS can be general or specific. Monetary donations are received in a variety of ways. Some are received from specifying WLRS as the recipient of memorials honoring a loved

one. Monetary donations can also be received by including WLRS as a beneficiary in your will. Or donations can be received by returning the donation cards or contacting our office. All donations are used as designated.

The Conda family has

Go to [www.woodlaneresidential.org](http://www.woodlaneresidential.org) and click on "Involvement."

explored various donation options that have benefited WLRS. Joe and Judy Conda have generously donated money to Elder Haus, specifying the donations for the building of a sun-room and gazebo.

Joe asked his former employer, Owen's Corning, to match his donation and they did! Following the family trend, their daughter, Susan, recently announced that she has included WLRS as a beneficiary in her will. They have been very supportive of this program in

many ways and all have appreciated it, particularly the individuals we serve.

Other families have made donations to WLRS including donating items to the home in which their loved one lives

and by hosting fundraising efforts throughout the year.

These are just a few of the options available. You will receive a personal thank you letter to use for tax purposes and if acceptable with you we would like to publicly thank you in our newsletter as well as on our website. We will respect your wishes if you choose to give a donation and wish to remain anonymous.

Information on specific funds is available on our website. Thank you for your continued support.

**-Debbie Leibig,**  
Associate Director

## Families Can Be Assured of Great Services!

"Quality is never an accident; it is always the result of high intention, sincere effort, intelligent direction and skillful execution; it represents the wise choice of many alternatives." William A. Foster

Quality is something that WLRS has always taken very seriously, and we take great pride in the fact that we deliver quality services consistently 24 hours a day, 7 days a week. WLRS has a very extensive quality assurance checks and balances system. WLRS has very high standards, which is why many families have entrusted the care of their loved one to us throughout the years. We work every day to maintain a positive reputation among families of consumers, the community, the Wood County Board of DD and the Ohio Department of DD for being a top-notch residential provider.

We experienced many internal and external surveys this year. In 2009, all facilities had an internal quality assurance review completed by our Quality Assurance Department. These quality assurance reviews included reviews of the following information: resident finances, physical environment, individual service plans, medical charts, drill and inspection information, unusual incident reports, home observation and certification files of staff.

The Ohio Department of Health (ODH) conducts surveys each year for all Intermediate Care Facilities based on regulations dictated by the Centers for Medicare and Medicaid Services. A Life Safety surveyor also looks at the safety features of the home.

All 8 ICF Homes were surveyed in 2009. Two homes had zero citations and the average number of citations was only 2.6 per home!!

The Ohio Department of Disabilities (DODD) conducts Licensure surveys to those homes that have a state license. DODD will issue a 1, 2 or 3-year license based on survey findings. In 2009, 7 of the 15 Licensed Homes were surveyed. 6 of the 7 received no citations and earned a 3 year license.

**-Melanie Grosjean,** Compliance Coordinator

## Families Encouraged to Get Involved

In 1955, the Wood Lane Parents Group was founded. This organization was the beginning of our modern-day Wood Lane, providing services that previously were unavailable, and even providing transportation for the children.

Over the years Wood Lane has grown to the wide and varied services provided today. Through all of the changes and growth, a group of parents and friends has continued to meet to stay abreast of the workings of this marvelous organization and to provide support and assistance wherever needed.

This group meets on the first Wednesday of the month for dinner (September – November, and March – May). During those meetings we receive information about the services provided for residents, offer feedback, and realize ways in which we can best service the organization.

One of our major activities is to provide the Christmas party on the second Sunday in December. Mr. and Mrs. Santa Claus visit and we provide refreshments.

We invite you to join us in this organization. This is a great way to network, socialize, learn more about the Wood Lane organization, and above all, help support the fine program that exists.

If you have any questions, or for further information, feel free to contact me.

Sharon Morgart (419) 288-2576



## PARENT'S AUXILIARY SPREAD HOLIDAY CHEER

## More photos from Our 30th Anniversary



We thank the WLRs, Inc. Parent's Auxiliary for hosting our annual Holiday Party for residents. Santa and Mrs. Claus (Tammy and Paul Kuzio) made an appearance and residents were treated to homemade goodies!



## HEALTH SERVICES DEPARTMENT SPREADS HOLIDAY CHEER

Top left to right: Rachel Steinbrunner, Carol Henderson, Darla Grover, Terri Hunt  
 Middle left to right: Jeannie Ricker, Dodi Tussing, Becky Kuckuck, Shelly Andres, Jessica Sharp, Janylyn Dennis  
 Bottom left to right: Dave Bushman, Sue Sander, Annette Estep, Jan Gamble



## Roller Coasters a Favorite for Summer Fun

Residents from the Dwight Miller Family Home are roller coaster enthusiasts. This summer, the men enjoyed a day of rides and relaxation at Cedar Point. Ben Snyder and Joe May especially liked riding the Snake River Falls. The men also enjoyed walking and browsing the stores and playing games in the arcade.



Andy Swaisgood, DMFH Home Supervisor

